UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): November 21, 2003

MAXIMUS, INC.

(Exact Name of Registrant as Specified in its Charter)

1-12997 (Commission File Number)

(State or Other Jurisdiction of Incorporation) 11419 Sunset Hills Road, Reston, Virginia 20190-5207 54-1000588 (I.R.S. Employer Identification No.)

(Address of Principal Executive Offices, including Zip Code)

(703) 251-8500 (Registrant's Telephone Number, Including Area Code)

Not Applicable

(Former Name or Address, if Changed Since Last Report)

Item 12. Results of Operations and Financial Condition.

Virginia

On November 21, 2003, the Company announced its financial results for the three- and twelve-months ended September 30, 2003. The full text of the press release is furnished as Exhibit 99.1 to this Current Report on Form 8-K and incorporated herein by reference.

2

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: November 21, 2003

MAXIMUS, Inc.

By: /s/ Richard A. Montoni

Richard A. Montoni, Chief Financial Officer (Principal Financial and Accounting Officer)

3

 Exhibit Index

 Exhibit Index

 Press Release dated November 21, 2003 (furnished pursuant to Item 12).

 4

MAXIMUS REPORTS FOURTH QUARTER REVENUE OF \$153.2 MILLION AND DILUTED EPS OF \$0.44 - - Fiscal Year Revenue Reaches \$558.3 million; Diluted EPS of \$1.66 -

(RESTON, Va. - November 21, 2003) - MAXIMUS (NYSE: MMS), a leading provider of consulting, health and human services program management, and information technology services to government, today reported results for its fiscal 2003 fourth quarter and year ended September 30, 2003.

Key Financial Highlights

- Record backlog totaling \$1.06 billion at September 30, 2003 and contract wins for fiscal 2003 of \$992 million,
- · Revenue for the three-month and twelve-month periods ended September 30, 2003 of \$153.2 million and \$558.3 million, respectively,
- Diluted EPS of \$0.44 for the fourth quarter and \$1.66 for the full fiscal year,
- Improved Days Sales Outstanding,
- Cash from operations of \$21.0 million for the fourth quarter and \$55.0 million for the fiscal year, and
- Cash, cash equivalents, and marketable securities of \$117.5 million as of September 30, 2003.

Revenue for the fourth quarter increased 14.2% to \$153.2 million compared to \$134.1 million for the same period last year and improved 8.1% sequentially from the third fiscal quarter. Fourth quarter revenue included approximately \$13.4 million in product resale revenue. Year-over-year organic growth for the fourth quarter was 9.2%. Fiscal 2003 revenue totaled \$558.3 million, a 7.6% increase over fiscal 2002 revenue of \$518.7 million.

Net income for the fourth quarter of fiscal 2003 totaled \$9.4 million or \$0.44 per diluted share, compared to net income of \$10.9 million, or \$0.50 per diluted share, for the comparable quarter last year and \$9.0 million, or \$0.43 per diluted share, in the third quarter of fiscal 2003. MAXIMUS reported net income of \$35.3 million for fiscal 2003, compared to \$40.3 million recorded for fiscal 2002. The anticipated year-over-year decline in net income and operating

margin is due primarily to the impact of reduced government spending in certain lines of business including the Human Services Segment and in Consulting's Management Services practice.

"The Company posted solid performance this quarter and better than our stated expectations for the period," commented Dr. David V. Mastran, Chief Executive Officer. "With improved results on a sequential basis from the 2003 third quarter, we are confident in our ability to generate top- and bottom-line gains in fiscal 2004 for the overall business."

Consulting Segment

Consulting revenue was \$35.2 million in the fourth quarter and \$139.4 million for the full fiscal year. The revenue improvement in fiscal 2003 compared to fiscal 2002 was driven primarily by the Financial Services practice. The sequential decline in revenue is a result of approximately \$3.0 million in product resale revenue related to a SchoolMAXTM contract recognized in the third quarter which did not repeat in the fourth quarter.

Health Services Segment

Health Services revenue in the fourth quarter was \$39.5 million and totaled \$162.5 million for fiscal 2003. Compared to fiscal 2002 revenue, revenue in fiscal 2003 remained stable and benefited from a strong base of recurring revenue. Health Services revenue is expected to increase beginning in the fiscal 2004 second quarter, driven by the \$418.4 million California Healthy Families contract.

Human Services Segment

Fourth quarter Human Services revenue was \$52.2 million, which included approximately \$13.4 million in product resale revenue as part of the contract with Orange County, California to provide a Direct Record Electronic voting system. Revenue for the full fiscal year totaled \$165.1 million for fiscal 2003. The improvement in revenue for fiscal 2003 versus fiscal 2002 is predominantly a result of revenue from acquisitions and fourth quarter product resale revenue.

Systems Segment

Systems revenue totaled \$26.3 million for the fourth quarter and increased to \$91.3 million for the full fiscal year. The commencement of new work, including a 16-month, \$11.2 million ERP software implementation and integration contract with the city of Kansas City, Missouri,

contributed to the fourth quarter revenue increase. The revenue increase for fiscal 2003 when compared with fiscal 2002 is largely driven by growth in Justice Solutions and ERP solutions.

Sales and Backlog

The Company posted record contract wins for fiscal 2003 of \$992 million, including the \$418.4 million California Healthy Families contract, compared to \$465 million last year. New contracts pending (awarded but unsigned) totaled \$95 million at September 30, 2003 compared to \$63 million for the comparable period last year.

Sales opportunities at November 17, 2003, totaled \$988 million (consisting of \$233 million in proposals pending, \$171 million in proposals in preparation, and \$584 million of RFPs tracking) compared to \$899 million reported at November 18, 2002.

As a result of strong sales in fiscal 2003, backlog as of September 30, 2003 is significantly higher than the prior fiscal year and totaled \$1.06 billion versus \$598.0 million reported at September 30, 2002.

Liquidity:

The Company once again generated solid cash from operations totaling \$21.0 million in the fourth quarter and \$55.0 million for the fiscal year. Days Sales Outstanding improved to 86 days (94 days excluding the effect of product resale revenue of \$13.4 million recorded in the fourth quarter) at the end of the quarter, compared to 96 in the fiscal 2003 third quarter.

At September 30, 2003, cash, cash equivalents, and marketable securities totaled \$117.5 million, after the Company's repurchase of 45,700 common shares during the quarter under its ongoing share repurchase program. At the close of the fourth quarter, MAXIMUS had approximately \$37.3 million available under the current Board-authorized share repurchase program.

Fiscal 2004 Outlook

For fiscal 2004, the Company currently expects revenue in the range of \$600 million to \$630 million and diluted earnings per share to be in line with the current consensus estimate of \$1.88 per diluted share.

Dr. Mastran concluded, "As a result of significant contract wins in fiscal 2003, our backlog at September 30, 2003 is solid. This, along with improving macro-economic conditions, positions us well for growth in fiscal 2004."

The Company will host a conference call on Friday, November 21, 2003 at 10:30a.m. ET which is open to the public and can be accessed by calling:

800.227.9428 (domestic) or 785.832.1508 (international)

For those unable to listen to the live call, a replay will be available for one week following the call through Friday, November 28, 2003. The replay will be available by calling: 402.220.4235 or 800.753.4652

MAXIMUS is one of America's leading government services companies devoted to providing consulting, health and human services program management, and information technology services. The Company has approximately 5,200 employees located in more than 230 offices in the United States, Canada, and Australia. In 1999, 2001, and 2002, MAXIMUS was selected by Forbes Magazine as one of the Best 200 Small Companies in America for that year. MAXIMUS was selected by Business Week Magazine as one of the 100 Best Hot Growth Small Companies in 1999, 2000, 2001, and 2002. Additionally, MAXIMUS is included in the Russell 2000 Index and the S&P SmallCap 600 Index.

Statements that are not historical facts, including statements about the Company's confidence and strategies and the Company's expectations about revenue, results of operations, profitability, future contracts, market opportunities, market demand or acceptance of the Company's products are forward-looking statements that involve risks and uncertainties. These uncertainties could cause the Company's actual results to differ materially from those indicated by such forward-looking statements and include reliance on government clients; risks associated with government contracting; risks involved in managing government projects; legislative changes and political developments; opposition from government unions; challenges resulting from growth; adverse publicity; and legal, economic, and other risks detailed in Exhibit 99.1 to the Company's most recent Annual Report on Form 10-K filed with the Securities and Exchange Commission (file number 001-12997).

CONTACTS: Lisa Miles Investor Relations 703.251.8637

Rachael Rowland Public/Media Relations 703.251.8688

MAXIMUS, Inc. CONDENSED CONSOLIDATED BALANCE SHEETS (Dollars in thousands)

		September 30,			
		2002		2003	
				(unaudited)	
ASSETS					
Current assets:	¢	04.065	¢	117 272	
Cash and cash equivalents	\$	94,965	\$	117,372	
Restricted cash				3,653	
Marketable securities		160		140	
Accounts receivable – billed		108,074		117,857	
Accounts receivable - unbilled		25,102		26,277	
Deferred income taxes		_		3,410	
Prepaid expenses and other current assets		7,123		7,063	
Total current assets		235,424		275,772	
Property and equipment, net		25,406		26,217	
Software development costs, net		14,116		14,683	
Deferred contract costs		—		7,283	
Goodwill, net		68,812		81,757	
Intangible assets, net		6,540		7,212	
Other assets		1,792		2,096	
Total assets	\$	352,090	\$	415,020	
LIABILITIES AND SHAREHOLDERS' EQUITY					
Current liabilities:					
Accounts payable	\$	10.867	\$	21.578	
Accrued compensation and benefits	Ŷ	19,726	Ψ	23,219	
Deferred revenue		12,939		22,356	
Income taxes payable		2,325		2,837	
Deferred income taxes		1,811		2,057	
Current portion of capital lease obligations		,			
		284		809	
Other accrued liabilities		1,510		3,653	
Total current liabilities		49,462		74,452	
Capital lease obligations, less current portion		269		3,821	
Deferred income taxes		_		2,745	
Other long-term liabilities		230		725	
Total liabilities		49,961		81,743	
Shareholders' equity:					
Common stock, no par value; 60,000,000 shares authorized; 21,509,444 and 21,200,197 shares issued and outstanding at					
September 30, 2002 and 2003, at stated amount, respectively		150,298		146,219	
Accumulated other comprehensive income (loss), net		24		(95)	
Retained earnings		151,807		187,153	
Total shareholders' equity		302,129		333,277	
		. , ,	-	,	

\$

MAXIMUS, Inc. CONDENSED CONSOLIDATED STATEMENTS OF INCOME (In thousands, except per share data) (Unaudited)

	Three Months Ended September 30,			Twelve Months Ended September 30,				
		2002		2003		2002		2003
Revenue	\$	134,085	\$	153,188	\$	518,698	\$	558,283
Cost of revenue		90,134		109,879		357,036		391,707
Gross profit		43,951		43,309		161,662		166,576
Selling, general and administrative expenses		26,243		27,322		96,013		107,406
Non-cash equity based compensation		257		213		342		939
Amortization of acquisition-related intangibles		275		325		968		1,189
Income from operations		17,176		15,449		64,339		57,042
Interest and other income, net		839		113		3,100		1,381
Income before income taxes		18,015		15,562		67,439		58,423
Provision for income taxes		7,076		6,147		27,093		23,077
Net income	\$	10,939	\$	9,415	\$	40,346	\$	35,346
Earnings per share:								
Basic	\$	0.50	\$	0.45	\$	1.78	\$	1.68
Diluted	\$	0.50	\$	0.44	\$	1.73	\$	1.66
Weighted average shares outstanding:								
Basic		21,773		20,947		22,675		20,999
Diluted		22,028		21,523		23,287		21,335

SUPPLEMENTAL SEGMENT INFORMATION

	 Three Months Ended September 30,			Twelve Months Ended September 30,			
	 2002		2003		2002		2003
Revenue:							
Consulting	\$ 35,009	\$	35,217	\$	137,939	\$	139,444
Health Services	42,169		39,471		161,152		162,503
Human Services	37,837		52,176		148,720		165,070
Systems	19,070		26,324		70,887		91,266
Total	\$ 134,085	\$	153,188	\$	518,698	\$	558,283
Gross profit:							
Consulting	\$ 17,288	\$	14,765	\$	64,886	\$	58,237
Health Services	8,712		9,353		28,793		37,827
Human Services	8,689		7,706		33,182		29,606
Systems	9,262		11,485		34,801		40,906
Total	\$ 43,951	\$	43,309	\$	161,662	\$	166,576
Income from operations:		_					
Consulting	\$ 8,097	\$	6,109	\$	30,965	\$	23,455
Health Services	4,780		4,639		12,930		20,037
Human Services	2,589		956		12,006		3,373
Systems	1,710		3,745		8,438		10,177
Total	\$ 17,176	\$	15,449	\$	64,339	\$	57,042

MAXIMUS, Inc. CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (Dollars in thousands) (Unaudited)

	Year ended September 30,			
	 2002		2003	
Cash flows from operating activities:				
Net income	\$ 40,346	\$	35,346	
Adjustments to reconcile net income to net cash provided by operating activities:				
Depreciation	3,653		6,249	
Amortization	3,631		4,981	
Deferred income taxes	2,661		(2,310)	
	342		939	
Non-cash equity based compensation				
Tax benefit from option exercises	1,829		1,756	
Changes in assets and liabilities, net of effects from acquisitions:				
Accounts receivable - billed	12,792		(8,354)	
Accounts receivable - unbilled	(4,666)		(1,176)	
Prepaid expenses and other current assets	(489)		(355)	
Deferred contract costs	_		(3,051)	
Other assets	217		59	
Accounts payable	(2,515)		9,965	
Accrued compensation and benefits	252		2,631	

Deferred revenue	(208)	9,004
Income taxes payable	1,111	512
Other liabilities	(592)	(1,149)
Net cash provided by operating activities	58,364	55,047
Cash flows from investing activities:		
Acquisition of businesses, net of cash acquired	(23,706)	(14,715)
Purchases of property and equipment	(7,850)	(6,825)
Decrease in notes receivable	114	222
Capitalization of software development costs	(5,063)	(4,359)
Decrease (increase) in marketable securities	1,093	(34)
Net cash used in investing activities.	(35,412)	(25,711)
Cash flows from financing activities:		
Employee stock transactions	8,998	15,170
Repurchases of common stock	(50,842)	(21,944)
Net payments on borrowings	(251)	(155)
Net cash used in financing activities	(42,095)	(6,929)
Net increase (decrease) in cash and cash equivalents	(19,143)	22,407
Cash and cash equivalents, beginning of period	114,108	94,965
Cash and cash equivalents, end of period	\$ 94,965	\$ 117,372

###