UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

FORM 8-K

CURRENT REPORT Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of report: February 9, 2016 Date of earliest event reported: February 4, 2016

MAXIMUS, INC.

(Exact name of registrant as specified in its charter)

Virginia 1-12997 54-1000588 (State or other jurisdiction (Commission (I.R.S. Employer of incorporation) File Number) Identification No.)

1891 Metro Center Drive, Reston, Virginia (Address of principal executive offices)

20190-5207 (Zip Code)

Registrant's telephone number, including area code: (703) 251-8500

Not Applicable

(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

	Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
	Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
	Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
	Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Item 2.02 Results of Operations and Financial Condition.

On February 4, 2016, the Company issued a press release announcing its financial results for the quarter ended December 31, 2015. The full text of the press release is furnished as Exhibit 99.1 to this Current Report on Form 8-K and incorporated by reference into this Item 2.02.

On February 4, 2016, the Company held a conference call with respect to these financial results. The conference call was open to the public. The transcript and slide presentation that accompanied the call are furnished as Exhibit 99.2 to this Current Report on Form 8-K and incorporated by reference into this Item 2.02.

Item 9.01 Financial Statements and Exhibits.

(d) Exhibits. The following exhibits are being furnished pursuant to Item 2.02 above.

Exhibit No.	<u>Description</u>
99.1	Press release dated February 4, 2016
99.2	Conference call transcript and slide presentation for Earnings Call - February 4, 2016

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

MAXIMUS, Inc.

Date: February 9, 2016 By: /s/ David R. Francis

David R. Francis

General Counsel and Secretary

EXHIBIT INDEX

Exhibit No.	Description
99.1	Press release dated February 4, 2016
99.2	Conference call transcript and slide presentation for Earnings Call - February 4, 2016



News Release

FOR IMMEDIATE RELEASE

CONTACT: Lisa Miles 703.251.8637

lisamiles@maximus.com

DATE: February 4, 2016

MAXIMUS Reports First Quarter Results for Fiscal Year 2016

- Pending Change Order Shifts \$8.6 Million of Revenue and \$0.08 of Earnings From First Quarter to Second Quarter; Company Reiterates Full-Year Revenue and Earnings Guidance -

(RESTON, Va. - February 4, 2016) - MAXIMUS (NYSE: MMS), a leading provider of government services worldwide, today reported financial results for the three months ended December 31, 2015.

Highlights for the first quarter of fiscal year 2016 include:

- Revenue growth of 19% to \$556.7 million compared to the same period last year
- Diluted earnings per share of \$0.40, which reflect programs in the start-up phase and a pending change order. The change order shifted approximately \$8.6 million of revenue and \$0.08 of diluted earnings per share out of the first quarter and is expected to be signed in the second quarter, at which time the Company will record the revenue and income.
- Year-to-date signed contract awards of \$665 million and new contracts pending (awarded but unsigned) of \$285 million at December 31, 2015

For the first quarter of fiscal 2016, revenue increased 19% (22% on a constant currency basis) to \$556.7 million, compared to \$467.0 million reported for the same period last year. The increase in revenue was primarily driven by the acquisitions of Acentia and Remploy and organic growth in the Health Services Segment. This growth was partially offset by a 3% decline from unfavorable foreign currency translation.

For the first quarter of fiscal 2016, net income attributable to MAXIMUS totaled \$26.6 million, or \$0.40 per diluted share. This compares to diluted earnings per share of \$0.63 for the first quarter of fiscal 2015. Earnings per share were lower due to the expected impact from several programs in the start-up phase and the pending change order.

Both revenue and earnings were impacted by the pending change order with a client in the Health Services Segment. This resulted in \$8.6 million of revenue and \$0.08 of diluted earnings per share shifting out of the first quarter. The Company has already been performing the additional scope of work under the change order and therefore costs were incurred in the first quarter. The Company now expects to recognize revenue and income from the pending change order in its second fiscal quarter when it is expected to be signed.

"The pending change order shifts revenue and earnings out of our first quarter and we expect to sign it in our second fiscal quarter. Such a delay is commonplace in serving governments and the important aspect is that it has no impact on our full-year guidance and represents a meaningful expansion of work for a key customer that will represent future growth. We continue to be focused on progressing the several start-ups we have in progress to advance them to a normalized level and to contribute to our expected growth in the rest of our fiscal 2016 and beyond," commented MAXIMUS CEO Richard A. Montoni.



News Release

Health Services Segment

Health Services Segment revenue for the first quarter of fiscal 2016 increased 20% (22% on a constant currency basis) to \$291.9 million, compared to \$243.6 million reported for the same period last year. Operating income for the first quarter of fiscal 2016 totaled \$26.8 million (9.2% operating margin), compared to \$37.8 million (15.5% operating margin) for the same period last year.

The increase in revenue for the first quarter of fiscal 2016 was driven principally by new work, as well as the expansion of existing contracts. Operating margin for the first quarter of fiscal 2016 was lower compared to the prior-year period due to programs in the start-up phase and the pending change order. If the aforementioned change order had occurred in the first quarter of fiscal 2016, operating margin for the Health Services Segment would have been 11.8%. As expected, new programs in the start-up phase, including the Health Assessment Advisory Service and the Fit for Work program in the United Kingdom, also tempered operating margin in the quarter. As previously disclosed, the prior-year period benefitted from highly accretive change orders.

Montoni continued, "We are making meaningful, steady progress with the U.K. Health Assessment Advisory Service contract. The current, positive trends we are seeing are indicative of our forward momentum to increase our capacity and boost the number of completed assessments. We remain cautiously confident that we will have all the pieces in place to get our productivity at the appropriate levels by the end of summer 2016. We also remain on track with our longer-term goals to improve the customer journey, deliver timely and fair assessments, reduce waiting times, and bring about positive change to the program."

U.S. Federal Services Segment

U.S. Federal Services Segment revenue for the first quarter of fiscal 2016 increased 35% to \$145.3 million, compared to \$107.7 million reported for the same period last year. Operating income for the first quarter totaled \$10.7 million (7.4% operating margin), compared to \$13.3 million (12.4% operating margin) for the same period last year.

Revenue growth for the first quarter of fiscal 2016 was driven by the Acentia acquisition, which was a solid contributor in the quarter. Revenue and operating margin were unfavorably impacted by the expected closure of one of the Company's customer contact centers tied to the Federal Marketplace, as well as lower appeals and assessment volumes due, in part, to previously disclosed contracts that were lost through competitive rebid.

Human Services Segment

Human Services Segment revenue for the first quarter of fiscal 2016 increased 3% (11% on a constant currency basis) to \$119.5million, compared to \$115.7 million for the same period last year. Operating income for the first quarter totaled \$9.1 million (7.6% operating margin), compared to \$16.2 million (14.0% operating margin) for the same period last year.

The increase in revenue for the first quarter was driven by the acquisition of Remploy, which helped offset the unfavorable impact of \$9.4 million from foreign currency translation. As expected, operating margin for the first quarter was lower compared to the prior-year period due to decreased contributions from the Company's international welfare-to-work operations, most notably the ongoing start-up of the new jobactive contract in Australia. In addition, the prior-year period also received the benefit of approximately \$2.4 million in revenue and income from a contract extension, as previously disclosed.



News Release Continued

Sales and Pipeline

The Company had solid year-to-date signed contract awards at December 31, 2015 that totaled \$664.8 million. New contracts pending (awarded but unsigned) totaled \$285.3 million.

The sales pipeline at December 31, 2015 was \$2.8 billion (consisting of approximately \$199 million in proposals pending, \$316 million in proposals in preparation, and \$2.3 billion in opportunities tracking). This compares to a pipeline of \$3.6 billion for the same period last year, which included \$1.2 billion in rebids. The sales pipeline was down sequentially as a result of the conversion of opportunities into new awards, including the Texas Eligibility Support Services contract that was signed in December 2015.

The Company's reported pipeline only reflects those opportunities where MAXIMUS expects that the request for proposal will be released within the next six months.

Balance Sheet and Cash Flows

Cash and cash equivalents at December 31, 2015 totaled \$51.0 million, most of which was outside the United States. For the first quarter of fiscal 2016, cash provided by operating activities totaled \$1.4 million, with negative free cash flow of \$9.3 million.

At December 31, 2015, Days Sales Outstanding (DSOs) were within the Company's expected range at 75 days, compared to 67 days for the prior quarter. The sequential increase in DSOs was due, in part, to timing of payments, as well as delayed payments in two states where budgets are not yet finalized.

On November 30, 2015, MAXIMUS paid a quarterly cash dividend of \$0.045 per share. On January 12, 2016, the Company announced a \$0.045 per share cash dividend, payable on February 29, 2016 to shareholders of record on February 16, 2016.

During the first quarter of fiscal 2016, MAXIMUS repurchased approximately 543,000 shares of the Company's common stock for \$29.1 million (a weighted average price of \$53.65). The Company currently has an estimated \$139.4 million available for repurchases under its Board-authorized share repurchase program.

Outlook

MAXIMUS is reiterating its formal fiscal year 2016 guidance. The Company still expects revenue to range between \$2.4 billion and \$2.5 billion and GAAP diluted earnings per share to range between \$2.40 and \$2.70 for fiscal 2016. This guidance does not include any acquisitions or significant legal expenses or recoveries.

Website Presentation, Conference Call and Webcast Information

MAXIMUS will host a conference call this morning, February 4, 2016, at 9:00 a.m. (ET). The call is open to the public and can be accessed under the Investor Relations page of the Company's website at http://investor.maximus.com or by calling:

877.407.8289 (Domestic)/+1.201.689.8341 (International)

For those unable to listen to the live call, a replay will be available through February 18, 2016 by calling:

877.660.6853 (Domestic)/+1.201.612.7415 (International) Replay conference ID number: 13629051

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About MAXIMUS

Since 1975, MAXIMUS has operated under its founding mission of Helping Government Serve the People®, enabling citizens around the globe to successfully engage with their governments at all levels and across a variety of health and human services programs. MAXIMUS delivers innovative business process management and technology solutions that contribute to improved outcomes for citizens and higher levels of productivity, accuracy, accountability and efficiency of government-sponsored programs. With more than 16,000 employees worldwide, MAXIMUS is a proud partner to government agencies in the United States, Australia, Canada, New Zealand, Saudi Arabia and the United Kingdom. For more information, visit maximus.com.

Non-GAAP Measures

This release refers to non-GAAP financial measures, including free cash flow, constant currency and days sales outstanding.

We have provided a reconciliation of free cash flow to cash provided by operating activities. We believe that free cash flow is a useful basis for investors to compare our performance across periods or against our competitors. Free cash flow shows the effects of the Company's operations and routine capital expenditure and excludes the cash flow effects of acquisitions, share repurchases, dividend payments and other financing transactions.

To provide constant currency information, we calculate fiscal year 2016 revenue for all international businesses using the exchange rates used in the comparative period in fiscal year 2015. We believe constant currency provides a useful basis for assessing the performance of the business excluding the unpredictable effects of foreign exchange rate fluctuations.

Days sales outstanding, or DSO, is a measure of how efficiently we manage the billing and collection of our receivable balances. We calculate DSO by dividing billed and unbilled receivable balances at the end of each quarter by revenue per day for the period. Revenue per day for a quarter is determined by dividing total revenue by 91 days.

The presentation of these non-GAAP numbers is not meant to be considered in isolation, nor as alternatives to cash flows from operating activities, revenue growth or net income as measures of performance. These non-GAAP financial measures, as determined and presented by us, may not be comparable to related or similarly titled measures presented by other companies.

Statements that are not historical facts, including statements about the Company's confidence and strategies and the Company's expectations about revenues, results of operations, profitability, future contracts, market opportunities, market demand or acceptance of the Company's products are forward-looking statements that involve risks and uncertainties. These uncertainties could cause the Company's actual results to differ materially from those indicated by such forward-looking statements and include reliance on government clients; risks associated with government contracting; risks involved in managing government projects; legislative changes and political developments; opposition from government unions; challenges resulting from growth; adverse publicity; and legal, economic, and other risks detailed in Exhibit 99.1 to the Company's most recent Annual Report filed with the Securities and Exchange Commission, found on maximus.com.

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MAXIMUS, Inc. CONSOLIDATED STATEMENTS OF OPERATIONS (Amounts in thousands, except per share data) (Unaudited)

Three Months
Ended December 31

		Ended December 31,			
		2015		2014	
Revenue	\$	556,722	\$	467,043	
Cost of revenue	Ψ	446,507	Ψ	347,776	
Gross profit		,	-		
Selling, general and administrative expenses		110,215 64,234		119,267 51,962	
,					
Amortization of intangible assets		3,149		1,474	
Acquisition-related expenses		46		600	
Operating income		42,786		65,231	
Interest expense		989		_	
Other income, net		1,131	_	901	
Income before income taxes		42,928		66,132	
Provision for income taxes		16,046		23,782	
Net income		26,882		42,350	
Income attributable to noncontrolling interests		273		489	
Net income attributable to MAXIMUS	\$	26,609	\$	41,861	
Basic earnings per share attributable to MAXIMUS	\$	0.40	\$	0.63	
Diluted earnings per share attributable to MAXIMUS	\$	0.40	\$	0.63	
Dividends paid per share	\$	0.045	\$	0.045	
Weighted average shares outstanding:		05.65		05.005	
Basic		65,954	-	65,935	
Diluted		66,288		66,898	

MAXIMUS, Inc. CONSOLIDATED BALANCE SHEETS (Amounts in thousands)

	De	ecember 31, 2015	S	September 30, 2015		
	(unaudited)				
ASSETS						
Current assets:						
Cash and cash equivalents	\$	50,958	\$	74,672		
Accounts receivable — billed and billable, net		425,159		396,177		
Accounts receivable — unbilled		32,799		30,929		
Prepaid expenses and other current assets		49,201		60,129		
Total current assets		558,117		561,907		
Property and equipment, net		138,131		137,830		
Capitalized software, net		30,740		32,483		
Goodwill		387,118		376,302		
Intangible assets, net		99,600		102,358		
Deferred contract costs, net		18,123		19,126		
Deferred compensation plan assets		21,187		19,310		
Deferred income taxes		11,077		11,058		
Other assets		11,442		11,184		
Total assets	\$	1,275,535	\$	1,271,558		
LIABILITIES AND SHAREHOLDERS' EQUITY						
Current liabilities:						
Accounts payable and accrued liabilities	\$	161,905	\$	155,411		
Accrued compensation and benefits		67,051		99,700		
Deferred revenue		76,876		77,642		
Income taxes payable		3,001		11,709		
Long-term debt, current portion		340		356		
Other liabilities		10,103		11,562		
Total current liabilities		319,276		356,380		
Deferred revenue, less current portion		50,714		52,954		
Deferred income taxes		15,531		6,546		
Long-term debt		244,955		210,618		
Deferred compensation plan liabilities, less current portion		22,986		20,635		
Other liabilities		9,331		8,726		
Total liabilities		662,793		655,859		
Total equity		612,742		615,699		
Total liabilities and equity	\$	1,275,535	\$	1,271,558		



MAXIMUS, Inc. CONSOLIDATED STATEMENTS OF CASH FLOWS

(Amounts in thousands) (Unaudited)

Three Months Ended December 31,

	 2015		2014
Cash flows from operating activities:		•	
Net income	\$ 26,882	\$	42,350
Adjustment to reconcile net income to net cash provided by op. activities:			
Depreciation/amortization of property, equipment and cap. software	12,947		10,967
Amortization of intangible assets	3,149		1,474
Deferred income taxes	(499)		(925)
Stock compensation expense	4,332		3,966
Change in assets and liabilities:			
Accounts receivable — billed and billable	(29,747)		(4,242)
Accounts receivable — unbilled	(1,853)		(4,314)
Prepaid expenses and other current assets	5,316		(221)
Deferred contract costs	764		(3,454)
Accounts payable and accrued liabilities	8,188		13,441
Accrued compensation and benefits	(21,383)		(23,901)
Deferred revenue	(2,886)		3,610
Income taxes	(3,043)		18,836
Other assets and liabilities	(801)		(993)
Cash provided by operating activities	1,366		56,594
Cash flows from investing activities:			
Purchases of property and equipment	(9,693)		(12,754)
Capitalized software costs	(992)		(1,356)
Acquisition of businesses, net of cash acquired	(2,606)		_
Proceeds from note receivable	84		160
Cash used in investing activities	 (13,207)		(13,950)
Cash flows from financing activities:			
Cash dividends paid	(2,941)		(2,962)
Repurchases of common stock	(31,138)		(32,616)
Tax withholding related to RSU vesting	(11,553)		(12,337)
Borrowings under credit facility	47,070		(12,007)
Repayment of credit facility and other long-term debt	(12,721)		(39)
Cash used in financing activities	 (11,283)		(47,954)
	(, =)		(11,521)
Effect of exchange rate changes on cash and cash equivalents	(590)		(3,606)
Net decrease in cash and cash equivalents	(23,714)		(8,916)
Cash and cash equivalents, beginning of period	74,672		158,112
Cash and cash equivalents, end of period	\$ 50,958	\$	149,196

MAXIMUS, Inc. SEGMENT INFORMATION (Amounts in thousands) (Unaudited)

Three Months Ended December 31,

			THEE MOULTS EII	ded December 31,	tu December 31,		
		2015	% ⁽¹⁾	2014	% ⁽¹⁾		
Revenue:							
Health Services	\$	291,903	100%	\$ 243,570	100%		
U.S. Federal Services		145,285	100%	107,729	100%		
Human Services		119,534	100%	115,744	100%		
Total		556,722	100%	\$ 467,043	100%		
Gross Profit:							
Health Services	\$	51,972	17.8%	\$ 59,847	24.6%		
U.S. Federal Services	Ψ	28,238	19.4%	25,568	23.7%		
Human Services		30,005	25.1%	33,852	29.2%		
Total	\$	110,215	19.8%		25.5%		
Selling, general, and administrative expense:							
Health Services	\$	25,164	8.6%	\$ 22,007	9%		
U.S. Federal Services		17,522	12.1%	12,250	11.4%		
Human Services		20,898	17.5%	17,700	15.3%		
Other		650	NM	5	NM		
Total	\$	64,234	11.5%	\$ 51,962	11.1%		
Operating income:							
Health Services		26,808	9.2%	37,840	15.5%		
U.S. Federal Services		10,716	7.4%	13,318	12.4%		
Human Services		9,107	7.6%	16,152	14%		
Amortization of intangible assets		(3,149)	NM	(1,474)	NM		
Acquisition-related expenses (2)		(46)	NM	(600)	NM		
Other		(650)	NM	(5)	NM		
Total	\$	42,786	7.7%	\$ 65,231	14%		
	<u> </u>				=		

⁽¹⁾ Percentage of respective segment revenue. Percentages not considered meaningful are marked "NM."

⁽²⁾ Acquisition-related expenses are costs directly incurred from the purchase of Assessments Australia in the first quarter of fiscal year 2016 and the purchase of Acentia in fiscal year 2015, as well as other transaction-related activity.



MAXIMUS, Inc. FREE CASH FLOW (Non-GAAP measure) (Amounts in thousands) (Unaudited)

Three Months Ended December 31,

	20	15	2014		
Cash provided by operating activities	\$	1,366	\$	56,594	
Purchases of property and equipment		(9,693)		(12,754)	
Capitalized software costs		(992)		(1,356)	
Free cash flow	\$	(9,319)	\$	42,484	

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MAXIMUS Fiscal 2016 First Quarter Conference Call February 4, 2016

Confirmation #13629051

Page 1

Operator: Greetings and welcome to the MAXIMUS Fiscal 2016 First Quarter Conference Call.

At this time, all participants are in a listen-only mode. A brief question-and-answer session will

follow the formal presentation. If anyone should require operator assistance during the

conference, please press star, zero on your telephone keypad. As a reminder, this conference is

being recorded.

It is now my pleasure to introduce your host, Ms. Lisa Miles, Senior Vice President of Investor

Relations for MAXIMUS. Thank you, Ms. Miles, you may begin.

Ms. Lisa Miles: Good morning and thank you for joining us. With me today is Rich Montoni,

CEO, Bruce Caswell, President, and Rick Nadeau, CFO.

I'd like to remind everyone that a number of statements being made today will be forward-

looking in nature. Please remember that such statements are only predictions, and actual

events and results may differ materially as a result of risks we face including those discussed in

Exhibit 99.1 of our SEC filings. We encourage you to review the summary of these risks in our

most recent 10-K filed with the SEC. The company does not assume any obligation to revise or

update these forward-looking statements to reflect subsequent events or circumstances.

Today's presentation may contain non-GAAP financial information. Management uses this

information in its internal analysis of results and believes this information may be informative to

investors in gauging the quality of our financial performance, identifying trends in our results and

February 4, 2016

Confirmation #13629051

Page 2

providing meaningful period to period comparisons. For reconciliation of the non-GAAP

measures presented in this document, please view the company's most recent quarterly

earnings press release.

And with that, I'll hand the call over to Rick.

Mr. Rick Nadeau: Thanks, Lisa.

This morning MAXIMUS reported financial results for the first quarter of fiscal year 2016. As

noted in the press release, we had a pending change order at December 31, 2015 related to a

state health contract, where we're already performing the additional scope of work.

Accordingly, the costs were incurred and recorded in our first quarter, and the revenue will be

recorded once change order is signed. As a result, approximately \$8.6 million of revenue and 8

cents of earnings per share shifted out of the first quarter.

We presently expect the pending change order will be signed in the second quarter at which

time we will record the revenue and related earnings. The delay in signing the pending change

order is due to the states required process, which provides up to 90 days of review by the

Comptroller's Office. The pending change order is presently awaiting this final approval.

February 4, 2016 Confirmation #13629051

Page 3

As you may already know, this is very common in government contracting. I want to reassure

investors that this is just a shift of revenue and earnings from one quarter to the next. Our full

year results and therefore our guidance are not impacted.

For the first quarter of fiscal year 2016, the company's revenue grew 19 percent to \$556.7

million as compared to the same period last year. Of this growth, organic revenue growth was 8

percent and was driven by the health segment. Acquired revenue growth totaled 14 percent,

and total company revenue was unfavorably impacted by approximately \$15 million or 3 percent

due to the effects of foreign currency translation as compared to the first quarter of fiscal year

2015.

As we mentioned on our last call, both operating margin and earnings were expected to be

lower on both a sequential basis and year-over-year basis due to several programs in varying

stages of startup across all three segments.

In addition, the pending change order also impacted the company's margin by approximately

140 basis points. As a result, operating margin for fiscal Q1 was 7.7 percent. If the change order

had been recorded in the first quarter, total company operating margin would have been 9.1

percent.

At this point in time, we still believe that we will exit the year with a full year operating margin for

the total company in our targeted range of 10 to 15 percent, as we see the expected benefit of

the several startup projects progressing to normalized operations.

February 4, 2016 Confirmation #13629051

Page 4

For the first quarter of fiscal year 2016, net income attributable to MAXIMUS was \$26.6 million,

and diluted earnings per share totaled 40 cents.

Now I will speak to segment results, starting with Health Services. The Health Services segment

revenue increased 20 percent, driven principally by new work, and to a lesser extent, the

expansion of existing contracts. On a constant currency basis, growth would have been 22

percent. All growth in the Health Services Segment was organic.

Operating margin for the first quarter was 9.2 percent and lower compared to the prior year. The

aforementioned pending change order unfavorably impacted Health Segment operating margin

by 260 basis points in the first quarter. On a normalized basis, if the change order had been

signed during the first quarter, operating margin would have been 11.8 percent for the Health

Services Segment.

As expected, operating margin was also tempered by new contracts in the startup phase,

including the Health Assessment Advisory Service and the Fit for Work program in the United

Kingdom. As a reminder, the prior year period also benefited from highly accretive change

orders that bolstered operating margin.

During the quarter, we made steady operational progress on the Health Assessment Advisory

Service contract. It is still too early to make any adjustments to our forecast since we expect that

it will take some time for improving trends to materialize in the financial model.

February 4, 2016 Confirmation #13629051

Page 5

At this time, we are still running below our volume targets but making progress each month. We

continue to expect to have our productivity at the appropriate levels by late summer. We remain

firmly committed to the program, and Rich will provide additional details regarding our progress

in his prepared remarks.

Moving on the U.S. Federal Services Segment, first quarter revenue for the Federal Segment

increased 35 percent as compared to the prior year. Acquired revenue growth from Acentia was

offset by expected organic declines.

First quarter operating margin for the Federal Segment was 7.4 percent. Both revenue and profit

were unfavorably impacted by anticipated decreases in the Legacy MAXIMUS Federal

business. This includes the expected closure of a customer contact center in Boise, Idaho,

where we provided support to the federal marketplace.

In addition, we also experienced lower appeals and assessment volumes due in part to

previously disclosed contracts that were lost through competitive rebid. The integration of

Acentia is substantially complete and performing according to plan.

Let me turn to financial results for the Human Services Segment. For the first quarter, revenue

increased 3 percent compared to last year. Segment revenue growth benefited from the

acquisition of Remploy, which was offset by approximately \$9.4 million from foreign currency

translation.

February 4, 2016 Confirmation #13629051

Page 6

As expected, operating margin in the first quarter was 7.6 percent and lower as compared to the

prior year. This was driven by the decrease in contributions from our international welfare-to-

work operations, most notably the ongoing start-up of the new Jobactive contract in Australia.

We still expect that the new contract will return to more normalized levels of profitability and

within our target operating margin range of 10 to 15 percent in the second half of fiscal year

2016.

The prior period also included the benefit of approximately \$2.4 million of incremental revenue

and income from a contract extension in Saudi Arabia, as previously disclosed.

Let me move on to discuss cash flow and balance sheet items. Days sales outstanding were 75

days at December 31. While this is in line with our targeted range of 65 to 80 days, the

sequential increase in DSOs was due in part to the timing of payments as well as delays in two

states that are experiencing budgetary challenges. The increase in billed and unbilled

receivables unfavorably impacted cash flows in the quarter.

As a result, for the first quarter, cash provided by operating activities totaled \$1.4 million with

negative free cash flow of \$9.3. Subsequent to quarter close, we have made progress on

collections. We believe that DSOs in the second quarter are more likely to run towards the lower

end of our targeted range of 65 to 80 days with a corresponding benefit to cash flows from

operations.

February 4, 2016

Confirmation #13629051 Page 7

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Our balance sheet remains healthy, and at December 31, we had cash and cash equivalents

totaling \$51 million, most of which was outside the United States. During the first quarter, we

repurchased approximately 543,000 shares of MAXIMUS common stock for \$29.1 million. The

weighted average price was \$53.65 per share. We presently have an estimated \$139.4 million

remaining under the board authorized program.

Our balance sheet remains healthy, and with our available line of credit, offers us a

considerable amount of flexibility for capital deployment. We have invested in our infrastructure

and continue to pursue selective strategic acquisitions in an effort to increase our scalability and

enhance our position for new market opportunities.

We expect to continue with our quarterly cash dividend and opportunistic share buyback

program. Above all, we remain committed to sensible and practical uses of cash for creating

further long term shareholder value.

And lastly, we are reiterating our fiscal year 2016 guidance. As a reminder, we are guiding to

revenue in the range of \$2.4 to \$2.5 billion and diluted earnings per share to range between

\$2.40 and \$2.70.

We still expect cash provided by operating activities to be in the range of \$200 to \$230 million

for fiscal 2016, and we expect free cash flow to range between \$130 and \$160 million.

February 4, 2016

Confirmation #13629051

Page 8

We still expect that earnings will be backend loaded, primarily due to anticipated improvements

in our various contracts that are in the startup phase and will mature throughout the year.

We still expect that total company operating margins will be in the lower end of the 10 to 15

percent range for the full fiscal year.

We've received a number of questions related to the impact from currency exchange rates and

how that might affect our guidance. Foreign currency exchange rates continue to have an

unfavorable impact. The British pound continued to significantly weaken throughout the month

of January.

So, looking at the guidance we laid out in our November call, the currency exchange rates at

January 31 would indicate a tempering of revenue of approximately \$28 million. However, the

wide range within our fiscal 2016 guidance should provide sufficient room for it to be absorbed.

Thank you for your continued interest, and now I will turn the call over to Rich.

Mr. Rich Montoni: Thank you, Rick, and good morning, everyone. As Rick mentioned, we

have a pending change order that we now expect to be recognized in the second quarter. If the

change order had been finalized in the first quarter, we would have been in line with our

expectations for Q1. As expected, several large startups are also tempering earnings at this

time.

February 4, 2016

Confirmation #13629051

Page 9

As they mature, we fully anticipate that they will be meaningful contributors to our continued

growth and profitability in fiscal year 2016 and beyond. We believe it's appropriate to focus on

our full year guidance range because these types of quarterly fluctuations are common in our

industry, and we remain on track to achieve our estimates for fiscal 2016.

I'll start my comments this morning with an update on the U.K. Assessment contract. Getting the

contract in the right path to success remains a top priority for the management team, and we've

made meaningful progress. I first want to acknowledge a report issued last month from the U.K.

National Audit Office as well as the Public Accounts Committee meeting yesterday that

discussed this report.

The NAO published findings from an August 2015 audit of all the assessment contracts across

the country. This included our U.K. Assessment contract. The audit only covered effectively five

months of our operations. As a reminder, when we took over this contract, we acknowledged

that it would take 12 to 18 months before we could improve any aspects of the operations.

The NAO report echoed what we said in our November call as it relates to certain performance

metrics, including volumes and quality.

Let me bring you up to speed on our progress since the NAO audit and our last quarter's call.

Recall that the U.K. Assessment contract is predominantly cost reimbursable with significant

performance incentives. The largest is tied to volumes, so I'll share an update on our progress

in this area.

MAXIMUS Fiscal 2016 First Quarter Conference Call February 4, 2016

Confirmation #13629051

Page 10

As a reminder, our ability to hit the volume targets is tied directly to three areas - one, the

number of health care professionals that we recruit, two, the number that complete training and

graduate, and three, the productivity of these new recruits. As I mentioned last quarter, we

launched several initiatives to help drive our recruitment numbers, which have brought in a solid

stream of well qualified candidates. During the autumn timeframe, we were hiring approximately

100 new health care professionals each month. We currently have the required staff in the

pipeline to meet our production requirements, and we are now turning our attention to simply

managing attrition and filling in the gaps in key locations. So, real progress here in our

recruitment efforts are at the appropriate run rates.

In the area of training and graduation rates, it's fair to ask why is it so difficult for a new health

care professional to complete the training. Performing functional assessments is a new skill for

many health care professionals, especially if they were previously working in a clinical setting or

providing direct patient care. The training program is rigorous, and the competency tests are

challenging.

We amended certain aspects of our training to help increase success. Our smaller training

classes are giving new recruits more access to experienced staff. This individualized support

has yielded solid improvements in retention rates. These changes have made a marked

difference, and our most recent monthly data shows that graduation rates are north of 80

percent - so meaningful improvement in this area, as well.

February 4, 2016 Confirmation #13629051

Page 11

From a productivity perspective, it does take time for new health care professionals to be

working at full capacity. Once they begin performing assessments, the learning curve to full

productivity can take between six and eight months. Our new recruits are becoming more

experienced and are reaching increased levels of productivity.

And as they ramp up, the seasoned health care professionals who were previously serving as

mentors will return to fully productive status. All of this has helped to increase our overall

productivity, which has allowed us to make additional progress towards our volume targets. In

fact, we delivered the highest number of assessments to date in January.

In addition, we've also made significant headway on the more than half a million cases of

backlog that we inherited at the time of contract takeover. To date, we've cut that figure down to

110,000 cases. Recall, at the time of our last call, we'd been through about a third of the

backlog, so I'm very pleased with this ongoing steady progress, both with the new incoming

assessments and the cases in backlog.

We believe that the trends are indicative of the ongoing steady progress we're making to

increase our capacity and boost the number of assessments we complete. We remain

cautiously confident that we will have all the pieces in place to get our productivity where it

needs to be by the end of summer 2016.

February 4, 2016 Confirmation #13629051

Page 12

The NAO audit report also touched upon the areas of quality and cost. Delivering quality

assessment reports is essential. The client uses our reports to make a determination about

benefit levels, and we recognize the importance of delivering high quality reports.

The report indicated that we were not achieving one of the quality metrics at the time of the

audit in August. To put this in context, we are meeting or exceeding 10 out of 11 service level

metrics for quality. We've implemented several measures that continue to strengthen the quality

of our assessment reports.

The NAO report also compared the cost for assessment under MAXIMUS versus the previous

provider. This comparison is misleading as the two contracts are fundamentally different. Our

contract requires a much greater proportion of face-to-face assessments, which simply cost

more to perform.

And while we've made meaningful progress on all fronts, we still have a ways to go. Therefore,

we believe it's premature to make any modifications to our estimates for this fiscal year.

Nevertheless, we're on track to meet our volume targets that underpin our fiscal 2016 guidance.

Turning now to our health operations in support of the Affordable Care Act in the U.S., we

closed out the third open enrollment period, or what we refer to as OE3, on January 31st. Unlike

the previous two open enrollment periods, OE3 did not include a special enrollment extension

and therefore had a shorter duration than the prior periods. Despite this compressed timeframe,

February 4, 2016 Confirmation #13629051

Page 13

call volumes across our contact centers were consistent with our expectations. This confirms

our view that our ACA related revenue has largely stabilized into a relatively steady state.

MAXIMUS continued to support our health insurance exchange clients with the ACA related

activities. This includes completing redeterminations, answering tax related questions and

managing certain aspects of consumer engagement through new digital offerings that assess

Medicaid eligible consumers with eligibility and enrollment.

Additionally, we have solid market activity in adjacent markets. This includes supporting state

Medicaid programs with the enrollment and credentialing of providers.

Looking ahead, we continue to expect normal course fluctuations year in and year out as states

prioritize the wide-ranging set of initiatives for their public health insurance programs.

In other health related good news, we signed the eligibility support services renewal contract

with a Texas Health and Human Services Commission on December 18. The five year based

contract is valued at \$522 million. This is two years longer than our previous contract. The

contract also has two additional option years. Under the contract, MAXIMUS will continue to

provide support services for many of the state's programs including Medicaid, the Children's

Health Insurance Program, the Supplemental Nutrition Assistance Program, Temporary

Assistance for Needy Families and others.

February 4, 2016 Confirmation #13629051

Page 14

The increased contract length is conformation of our continued performance, and we are

pleased to close on our fiscal 2015 rebids with this key win.

As a reminder, fiscal 2016 will be a much lighter rebid year. We have ten contracts with a

combined total contract value of approximately \$170 million up for rebid in fiscal 2016.

Moving on to new awards in the pipeline, we had strong awards in the first quarter with year-to-

date signed contracts at December 31st of \$665 million. We also had an additional \$285 million

in new awarded unsigned contracts.

Our sales pipeline was \$2.8 billion at December 31st and lowered sequentially due to work

shifting into the awarded category, most notably the Texas Eligibility Support Services contract.

As a reminder, our reported pipeline only reflects short term opportunities where we believe the

request for proposals will be released within the next six months. As part of our long term

growth strategy, we monitor a much broader pipeline that lays out opportunities over the next

three to five years.

Both on reported short term pipeline and our longer term outlook for the broad mix of rebids and

new work, they represent opportunities in multiple geographies and all segments and include

those that complement our recent acquisitions.

In summary, we are making continual steady progress with the U.K. Assessment contract, we

have a very positive working relationship with our client, and we remain confident that we will

February 4, 2016 Confirmation #13629051

Page 15

have the right pieces in place to achieve our end of summer goals to meet our volume targets

that underpin our fiscal 2016 guidance.

Once fully ramped, the assessment contract, along with our other major startups, will deliver

solid, long term shareholder value. In addition, the trends we experienced during the third open

enrollment period of the Affordable Care Act in the U.S. confirms that this business has largely

stabilized.

We continue to be focused on progressing the several startups we have in progress to advance

them to a normalized level and to contribute to our expected growth in the rest of our fiscal 2016

and beyond.

As you know, an important component of our long term growth strategy is to look for

opportunities where governments are transforming program. Oftentimes, these types of

contracts have front end losses. But over time, they mature into programs that deliver recurring

revenue streams, offer solid earnings contributions and create long term shareholder value.

All in all, we remain on track to achieve our guidance for the full fiscal year. And with that, let's

open it up for questions. Operator?

Operator: Thank you. We will now be conducting a question-and-answer session. Please limit

yourself to one question and one follow-up question. If you'd like to ask additional questions,

you may reenter the queue. If you'd like to ask a question, please press star, one on your

February 4, 2016

Confirmation #13629051 Page 16

telephone keypad. A confirmation tone will indicate that your line is in the question queue. You

may press star, two if you'd like to remove your question from the queue. For participants using

speaker equipment, it may be necessary to pick up your handset before pressing the star keys.

One moment please while we poll for questions.

Our first question comes from the line of Dave Styblo with Jefferies. Please proceed with your

question.

Mr. Dave Styblo: Thanks for the questions. First one would just be on the HAAS contract. Kind

of coming back to, the improvements that you made there, it sounds like January was your best

month to date. Can you kind of give us an idea of how those numbers have trended in the last

few months? And I think at the public hearing, you had mentioned it was at 75,000 was the

volume in that month. I'm curious, again if there's any sort of maybe seasonality in that or

anything unusual, but just the track record there and reconciling that to perhaps what is a--what

is a year two, goal that the government has set forth from you? I think originally it was 1.2 million

assessments, but curious if that part had changed at all?

Mr. Rich Montoni: Good morning, Dave. This is Rich Montoni. Thanks for the question. I would

parse it into three pieces - help us understand the 75,000 per month and how's it fit with the run

rate, two, is there is any seasonality, and three, some views on year two. Bruce Caswell, our

President, is with us today, and Bruce has been spending an awful lot of time, as you might

imagine on this HAAS contract. I'm going to ask Bruce to feel that question.

February 4, 2016 Confirmation #13629051

Page 17

Mr. Bruce Caswell: Sure. Good morning, Dave. So, on the first question, the 75,000 was, yes,

our largest, volume production, that we've achieved. And there is a bit of seasonality in that in

that December was a lighter month, as you could expect, because there's more holidays during

that period. So December, was lower than the preceding months. November, you see a little bit

of that dynamic. But, generally speaking, it's been a gradual march, you know uphill with

volumes, and we've, hit a new plateau in the new, uh -- actually a new, peak that we are

continuing to grow from with January.

So--and the dynamics, as we've explained, are, really driven by the, health care professionals

now that we've had in training that are, exiting training at a very solid rate. We mentioned that

our graduation rate is now, about 82 percent for staff, through the first three months whereas,

when we inherited the contract, it was at about 30 percent, so it's a dramatic difference. And as

those staff come online, they become productive, and spend more time in the business, they

become productive. And the staff, the very experienced staff that were training them have the

ability to go back to their productive work, as well. So, we fully anticipate seeing, our productive

capacity continue to grow from that January number.

You had asked a little bit about contract year two. As you mentioned, and is also mentioned in

the NAO report, the volume target for contract year two is 1.2 million assessments. We are still

in the process of ramping up our staff. We feel like we have adequate capacity from our

recruiting channels to achieve those, contract year two targets. And as I mentioned, that is really

a function of, the staff that we have in training moving into productive, use and also the

seasoned health care professionals that have been supporting them moving back into full

February 4, 2016

Confirmation #13629051

Page 18

productivity. So, we feel like we are very much on a trajectory to hit the contract year two

targets.

Mr. Rich Montoni: next question please.

Mr. Dave Styblo: Okay.

Mr. Rich Montoni: Oh. Dave, you got a follow-up?

Mr. Dave Styblo: I did. Actually, just on the federal business and the Human Service margins, I

know they're a little bit lower because of the some of the startups and the factors you had called

out there, around 7.5 percent. Can you give us a little bit better sense of maybe what the

normalized margin over the long term would be in Federal Services? I suspect it might ramp up

closer to 10 percent, but what would get you there? And same thing in Human Services - I

guess it's mostly the Australia overhang. How, how do we think about what that profit is in the

first quarter versus getting to the 10 to 15 percent margin you called out for the second half?

Mr. Rich Montoni: Okay, Dave. I'm going to have, Rick Nadeau, our Chief Financial Officer,

respond to that question.

Mr. Rick Nadeau: All right, Dave, on a historical basis, operating margins in our Federal

segment back in the fiscal years '13 and '14 were abnormally high due to the increased,

Medicare appeals volumes, which were really highly accretive. And we also experienced the

February 4, 2016

Confirmation #13629051

Page 19

lower appeals and assessments volumes, in part due to some Medicare appeals contracts that

we lost and filled that back in with more normalized margin type of work, and I think that you

know that we had one contact center that we closed down Boise in Federal, and that's a little bit

why it's been down.

The operating margin for the U.S. Federal business should normalize around 10 percent. You

know, as a reminder, if you've got cost plus contracts, and we do, yields tend to see lower

margins while performance based or transaction based contracts will tend to operate in the

target range. We do also, in the Federal group have one of our startup contracts, which is

tempering that margin.

And, yes, you're right - in the Human Services, the thing that's tempering that margin is, is this

Australia startup.

Ms. Lisa Miles: Thanks, Dave. Next question please.

Operator: Our next question comes from the line of Charlie Strauzer with CJS Securities.

Please proceed with your question.

Mr. Charlie Strauzer: Hi, good morning.

Mr. Rich Montoni: Good morning, Charlie.

February 4, 2016

Confirmation #13629051

Page 20

Mr. Charlie Strauzer: Hi, Rich. just picking up on Dave's second question a little bit further

there, if you kind of take a look at the core business excluding the startups and the change

order, you know, what did the core business kind of look like from a growth perspective?

Mr. Rich Montoni: Good question. I'm going to have Rick Nadeau address that one. And, Rick,

maybe just address it from, this most reported quarter of Q1.

Mr. Rick Nadeau: Yeah. Charlie, if you exclude all of the startups and the pending change

order that we talked about, the rest of the business is running in the middle of the, targeted

operating margin range that we talk about, our targeted range of 10 to 15 percent, which does

indicate that the base business is performing as we expected. You know, as a reminder, you

know, as these startups mature, we do expect them to become meaningful contributors to our

long term shareholder values. But, in the early parts of the contracts, they do depress the

margins, as you know.

Mr. Charlie Strauzer: Great. And then if you look at the guidance range, I know you--it's still

too early to raise the lower end of that guidance range, but, you know, as the year progresses,

you know, what would kind of have to happen from year-over-year to kind of, you know, cause a

raise in the lower end of that guidance? Thanks.

Mr. Rich Montoni: Yeah, Charlie, I think that, similar to the answer I just gave you, I think

we're going to have to see the startup, contracts continue to mature. And as you know, HAAS is

a big chunk of that, the biggest of the startups. So, as we continue to see progress toward that,

February 4, 2016

Confirmation #13629051

Page 21

um--you know, we have made meaningful progress, but, you know, we still have a ways to go.

As we see continued progress, then we would be thinking that we would be going toward the

upper end of the range. But, it's too early at this point.

Ms. Lisa Miles: Thank you, Charlie. Next question please.

Operator: Our next question comes from the line of Tom Carroll with Stifel. Please proceed

with your question.

Mr. Tom Carroll: Hey, guys, good morning. It's actually just a quick follow-up on the U.K.

HAAS contract again. Your slide five in your presentation, trying to think between the lines there

a bit more in the comments and the bullets that you made about, you know, still running below

volume targets but making progress each month, and we've seen that in the data, is there some

probability that you can claw back any of what you have given up this year, related to this

contract, or is that completely just not a possibility at this point in time?

Mr. Rich Montoni: Fair question, Tom. I'm going to have Rick Nadeau address that one.

Mr. Rick Nadeau: Okay. Contract year one ends on February 29th. You can claw back within a

year, within a contract year, but, once we get to February 29th, we start the clock over again.

So, we do get in our assessed volume penalties on a month to month basis, but the ultimate

target is for the whole year, and we could make up shortfalls that we had, for example, in March

or April later in that year.

February 4, 2016 Confirmation #13629051

Page 22

Mr. Tom Carroll: But, if you haven't shown improvement by Feb 29, you lose it in the contract

year. So, is that -- am I thinking of that right?

Mr. Rick Nadeau: Yes, we couldn't claw back anything after February 29th in that first contract

year.

Mr. Tom Carroll: Okay.

Mr. Rick Nadeau: As a reminder--so we get 7/12s of a contract year in one fiscal year and

5/12s in the next. So, you know, it's--we straddle years, unfortunately, against our fiscal year.

Mr. Tom Carroll: Yeah. And then, secondly, just quickly, you said Acentia is essentially fully

integrated. I guess what are the best practices, opportunities within that organization that

perhaps will better support legacy federal business at MAXIMUS, perhaps improving margins? I

guess that's the crux of the question.

Mr. Rich Montoni: Tom, good question I think. So, I think, when we say Acentia is, essentially

fully integrated, I think the one area that, uh--and this is normal course with an integration--is

really what I would call revenue synergy. So, what can we do, to more forward and drive the

revenue synergies, that we felt were on the table with Acentia? The other aspects, which range

from blocking and tackling, backroom functions I think are essentially complete.

February 4, 2016

Confirmation #13629051

Page 23

I think we've made good progress. I think we've got a unified business development team.

We've integrated all of that with our, legacy federal business, we are advancing customer calls

and, sharing with the business development aspects, customer relationships, customer needs,

compelling customer, drivers and assessing what we think is out there in short term and longer

term for new business development and advancing, solutions to differentiate the new MAXIMUS

federal. And it just take some time to drive what we think will be the ultimate price here, and

that's BPO opportunities within contract vehicles that came along with Acentia.

Ms. Lisa Miles: Thanks, Tom. Next question please.

Operator: Our next question comes from the line of Stephen Lynch with Wells Fargo. Please

proceed with your question.

Mr. Stephen Lynch: Hey, guys. Thanks for taking the questions. My first one is related to your

comments about the U.K. Health Assessment contracts running below volume target still. Can

you just talk about maybe where those volume targets are in relation to the range that's built into

guidance? Is that internal target, is it equivalent to the top end of guidance, the 15 percent

operating margin, or is it closer to breakeven for that contract at the midpoint?

Mr. Rick Nadeau: Yeah, I believe our guidance was pretty wide with respect to HAAS. And, I

think it was \$7 million of operating income on the low end, and it was about \$20 million of

operating income on the upper end.

February 4, 2016 Confirmation #13629051

Page 24

Mr. Rich Montoni: It is loss on the low end.

Mr. Rick Nadeau: Yeah, I said--okay, I meant loss. If I said income, I misspoke - \$7 million OI

loss on the low end and 20 million on the upper end. Yes, as you get throughout that wide

range, volumes are--this contract is very sensitive to volume. So, as you creep toward the upper

end of that guidance, yes, you're implying that you're hitting your volume targets.

Mr. Stephen Lynch: Okay, gotcha. follow-up question - you mentioned the exchange rate

trends since November, represent an incremental headwind of somewhere in the neighborhood

of \$28 million for revenue. Is there any sense you can give us for what the EPS impact would

be, if there's any?

Mr. Rich Montoni: That would be much less, and since--it would be not material on the

earnings per share number, and that's because you have a mix of, contracts in there, some in

the startup area, and they're having losses to them. So, the currency doesn't hurt you there.

Mr. Rick Nadeau: And you also need to take into account that you have a meaningfully

different, tax rate that tends to, buffer the EPS impact with the negative FX effects on the

revenue side. So, I agree with Rich in terms of it's not material from an EPS perspective.

Ms. Lisa Miles: Thank you, Stephen. Next question please.

February 4, 2016 Confirmation #13629051

Page 25

Operator: Our next question comes from the line of Brian Kinstlinger with Maxim Group.

Please proceed with your question.

Mr. Brian Kinstlinger: Great, thanks. I wanted to follow-up with that volume question as it

relates to guidance. You had mentioned yesterday that you expected about 900,000 cases

could be achieved for the fiscal year. I'm curious if that volume is the midpoint or low point or

high point of the wide range that you are predicting, for your guidance in operating income?

Mr. Rich Montoni: As you look toward the upper end of that guidance range, you're--you would

be seeing us hit the second year volumes toward that 1.2 million range. So--.

Mr. Brian Kinstlinger: -- Okay --.

Mr. Rich Montoni: --Remember that the fiscal year '16 has seven months of contract year two

in it. And so, I think the -- we know -- as of this point, we have three out of five of the months, in

fiscal '16, we know what they are. I think your question is better answered by, as you get closer

to the 1.2 million volume target for year, contract year two, you will see us go toward the upper

end of that guidance range. Did that answer your question?

Mr. Brian Kinstlinger: Got it. Yes, it does, much better. Thank you.

Mr. Rich Montoni: Okay.

February 4, 2016

Confirmation #13629051 Page 26

Mr. Brian Kinstlinger: And then, I guess I'm curious from a high level, what's different about

your Federal Services segment versus your public federal IT peers? Their operating margins

are well below 10 percent. They look more like yours. And then I guess, as it relates to the DOE

contract in there, is that fully ramped, or is that still, well below earnings contribution potential?

Mr. Rich Montoni: I'll answer those two in reverse, on the debt management contract, yes,

we're in full revenue service, but we're still in the uptick on the, on the P&L. So, we are

continuing with the startup losses, and that should turn profitable during fiscal year '16 and then

continue to ramp toward a more normal profit margin.

Having come from a federal IT business, yes, our margins are better than the typical federal IT

margin. And I think it's the fact that, they have a lot of competition in their business, and, and

they have a lot of cost plus. Although we have cost plus, you're, you know, you're going to see a

cost plus margin down around 7 percent on a--you know, generally speaking. And so, the more

cost plus the federal IT contractor has in their mix, the lower you're going to see their margins.

The fact that we do a lot of performance based contracting tends to give us better margins.

Ms. Lisa Miles: Next question please.

Mr. Rich Montoni: That was his question.

Operator: Our next question comes from the line of Richard Close with Canaccord Genuity.

Please proceed with your question.

February 4, 2016 Confirmation #13629051

Page 27

Mr. Richard Close: Great. first question is, as it relates to the U.K. contract, can you talk about

when you're able--assuming you're hitting the volume levels, for year two, when you're able to

recognize the performance, incentives, is that come over the course of year two or at the end of

the year, just a little bit of clarity there?

Mr. Rick Nadeau: Yeah. The, um--this is Rick. When the--we actually get assessed any

penalties or any awards or any incentives on a month to month basis, but there are true ups.

So, we do recognize it over time, if that's your question, on the revenue recognition. It's not--it

does not tend to be back loaded. If we did have, something like that, we would smooth it in, but

that's not the way the contract works. You see it over time.

Mr. Richard Close: Okay. And my second question, maybe more for Bruce - there was an

interesting article on Medicaid, in the Wall Street Journal a couple of days ago, talked about,

you know, potential, incentives to get the states that have not expanded. Can you talk a little bit

about, what you're seeing, on the Medicaid side, what you're, expecting, any changes over the

course of the coming year?

Mr. Bruce Caswell: Sure, I'd be happy to, Richard. So, I think you're referring to basically the

administration's plan to try to, get a minor change in legislation that would allow for three years

of complete funding for Medicaid expansion regardless of when the state actually begins that

expansion endeavor so that states wouldn't be locked into the decline from 100 percent funding

down to 90 and so forth that ties to the current, the current Affordable Care Act.

MAXIMUS Fiscal 2016 First Quarter Conference Call February 4, 2016

Confirmation #13629051

Page 28

So, yeah, I won't comment or speculate on, you know, the likelihood of getting that through the

legislative process or the regulatory process, but certainly, Medicaid expansion itself remains a

very dynamic environment, with, you know, a large number of states still contemplating it, some

due to changes in administration--for example, in Louisiana where Governor Jindal termed out

and we have a new Governor moving ahead with expansion. So, we've said many times that it's

the kind of thing that will--I think we-we think we'll see gradual adoption over time as more

states see the business case to it, and the benefit from an economic development perspective

in their, in their health care industry.

So we'll continue to watch it, and I guess you could say that if, a change in regulation that

provides that guaranteed three year funding, is made possible, that could create an added

incentive for states to, to take that on. We also have spoken previously about how, in, 2017

there are some, new tools available to the states through the Section 1332 Waivers that give

them the ability, to make some fairly substantial changes to their programs, that could

incorporate a Medicaid expansion component as well as kind of re-crafting the exchanges, on a

state based level - so, more to come there. I think those become options to them if this other

option does not, so we'll continue to watch it.

Ms. Lisa Miles: Next question please.

February 4, 2016

Confirmation #13629051 Page 29

Operator: Once again, if you would like to ask a question, please press star, one on your

telephone keypad. A confirmation tone will indicate that your line is in the question queue. And

please limit yourself to one question and one follow up question.

Our next question comes from the line Frank Sparacino with First Analysis. Please proceed with

your question.

Mr. Frank Sparacino: Hi, guys. On the U.K., with recruiting and training seemingly in order

now, you know, what's the greatest risk going forward with the contract?

Mr. Rich Montoni: Good question, Frank. And I do think that, in comparison to prior periods,

it's very important to recognize that we've tackled and I think improved meaningfully, two out of

three tougher aspects here. I would answer the question by saying now we focus, and shine the

light on productivity and quality and getting those two aspects where we would like them to be.

And I think in the call notes, we've talked extensively about the initiatives that we have place--in

place to continue to improve. We've had meaningful improvement, here to date on the

productivity side. We still think there's improvements that we can make, and we have initiatives

in place to achieve productivity improvements as well as quality improvements. Those would be

the areas where we now focus our attention.

Bruce, anything to add on that one?

February 4, 2016

Confirmation #13629051

Page 30

Mr. Bruce Caswell: I think, you're absolutely right, Rich. And we, I think noted that it does take

up to six to eight months for the newly graduated staff to really become fully productive, and so

now that we're seeing more and more of those staff come through graduation at a higher rate,

we'll continue to track toward those higher levels of productivity. And as we said, that's

consistent with our view that, by, the end of the summer, we'll be able to completely erase the

backlog.

We, did mention yesterday that the backlog is now down to 110,000 cases from, a backlog of

550,000 that we inherited at the time of the contract, so we're very pleased with that progress,

as well.

Mr. Frank Sparacino: Great, thank you, guys.

Mr. Rich Montoni: You're welcome.

Ms. Lisa Miles: Next question please.

Operator: Our next question comes from the line of Peter Heckmann with Avondale Partners.

Please proceed with your question.

Mr. Shane Svenpladsen: Good morning. This is Shane Svenpladsen in for Pete. Regarding

the U.K. work program, a recent government spending review suggested this program could be

combined with the work choice program when the work program is retendered this year. Does

February 4, 2016

Confirmation #13629051

Page 31

that still appear to be the case, and would you expect any material changes to those contracts if

they were to be combined?

Mr. Rich Montoni: Okay. Shane, we're going to ask Bruce Caswell to answer that question.

Mr. Bruce Caswell: Hi, good morning, Shane. It's a good question. And as you've noted, there

has been some new guidance, as a result of the spending review in the United Kingdom. You

know, let me just, begin by setting a bit of a backdrop. The U.K. is experiencing really

historically low unemployment rates and high employment rates as a consequence. So, the

government is shifting its focus to reducing the employment gap largely for individuals with

disabilities. It's interesting to note that when the work program was initially implemented, its

focus was at the time on the long term unemployed, and that group has decreased by about 75

percent since, 2011.

So, the government is now creating this smaller, more focused program on individuals with

disabilities called the work and health program, and it is expected to absorb the work program

and the work choice program, and be, focused on individuals with those specific health

condition, and disabilities.

So, first of all, clearly, helping individuals with disabilities into employment is a very much a core

competency of our, Remploy, subsidiary in the United Kingdom, and we're very well positioned

to, accommodate and take advantage of that change in government focus and approach.

February 4, 2016

Confirmation #13629051

Page 32

The new tender is not out yet, so we really don't have a full sense, and--of the size of the

contract. There are early indications, as you've noted, that the contract, should be expected to

be smaller, and we'll expect to have a clearer view in terms of the timing and the size of that

opportunity, probably in the spring time. So, I'd probably just summarize by saying, when we

look at the work that we perform, with both MAXIMUS, and Remploy in the work program and

work choice, it's also important to note that our profitability expectations for the combined

programs in fiscal '16 are pretty low, so any proposed reduction that could happen as a result of

that combination under a new contract, would be more of a top line, movement for us and

relatively immaterial to the bottom line. Does that help?

Mr. Shane Svenpladsen: Yeah, thanks. I'll get back in the queue.

Mr. Bruce Caswell: All right. Good.

Ms. Lisa Miles: Thanks, Shane. Next question please.

Operator: Our next question comes from the line of Allen Klee with Sidoti. Please proceed with

your question.

Mr. Allen Klee: Yes, hi. If we look at three of the startup contracts, Australian jobactive, U.S.

DOE and U.K. Fit for Work, is there a way we can quantify how that can move in terms of

incremental EPS for, '16 and '17?

February 4, 2016

Confirmation #13629051

Page 33

Mr. Rick Nadeau: I think that what you -- this is Rick. I think what you will see -- and I guess I look at the startups in the totality--is I think all of them are maturing phases, and I think that you

will see us with our operating income margin climb steadily toward the middle of that 10 to 15

percent target range that we have. And I think all four of the startups will be contributing to that,

and all four of them will be improving toward that goal. Does that answer your question?

Mr. Allen Klee: Okay, thank you. And then, with Medicare appeals volumes, has been, lower,

is there any sense of, if that's going to continue to trend even lower or stabilize?

Mr. Rich Montoni: Bruce?

Mr. Bruce Caswell: Yeah, I think that, as we noted, the volumes have come down as we lost a

couple of contracts, that -- and we're seeing obviously the reflection of that. But, I think we, would

say at this point we've reached a long term steady state, in terms of the volumes for the

Medicare appeals program.

Ms. Lisa Miles: Thanks, Allen. Next question please. Operator, next question please.

Mr. Rich Montoni: Okay, why don't you --?

Operator: -- I'm sorry. If you'd like to ask a question, please press star, one on your telephone

keypad.

February 4, 2016

Confirmation #13629051

Page 34

Our next question comes from the line of Charlie Strauzer with CJS Securities. Please proceed

with your question.

Mr. Charlie Strauzer: Hey, just a quick follow-up - if you look at the significant sales

opportunity pipeline at like 2.8 billion versus the very light year of rebids coming up, it seems like

there's a, you know, fair amount of new opportunities there. If you could help kind of give a little

more, you know, granularity or color into the pipeline as to, you know, international versus

domestic, and then maybe a sense of, you know, which kind of--you know, which are the three

segments they kind of fall into, you know, maybe kind of give a percentage or, you know, a

rough sense of that. Thanks.

Mr. Rich Montoni: Okay, Charlie. Well, when I take a look at the pipeline, first off, I'd say,

relative new work versus rebid, it's a mix of both, as you would expect. And, the important

aspect is that a good portion, roughly half of the sales pipeline relates to new work. In addition,

from a domestic versus international, it's really across all of our segments and international as

well as domestic - I'd say well balanced. There's no disproportionate amount of opportunities in

any segment or domestic versus international.

Ms. Lisa Miles: Do you have a follow-up question?

Mr. Charles Strauzer: No, that's good for me. Thank you.

Ms. Lisa Miles: Thanks, Charlie.

MAXIMUS Fiscal 2016 First Quarter Conference Call February 4, 2016

Confirmation #13629051

Page 35

Mr. Rich Montoni: Thank you, Charlie.

Ms. Lisa Miles: Next question please.

Operator: Our final question comes from the line of Richard Close with Canaccord Genuity.

Please proceed with your question.

Mr. Richard Close: Okay, thanks for slipping me in here. Two questions, one with respect to the

higher salaries that you mentioned, in yesterday's meeting - can you talk a little bit how, how

you get, you know, compensated? Does that negatively impact you, or just with the dynamics

on having to pay higher salaries in the U.K. on that contract?

And then my second question would be, on the quarterly progression of earnings, you obviously

have the 8 cents that is moving from first to second quarter. I think the current consensus for

earnings, out there for second quarter is 56 cents. So, if you could talk to us about-talk about

the progression as we go throughout the remainder of this year?

Mr. Rich Montoni: Good. Let's do this. I'm going to-the second question, we'll keep second

and we'll ask Rick to talk about quarterly progression and earnings and, Rick, if you want, you

can talk about revenue, as well.

Mr. Rick Nadeau: Sure.

February 4, 2016 Confirmation #13629051

Page 36

Mr. Rich Montoni: But, before we jump into that, let me take a high level stab at the first

question, which I understand, in the HAAS contract, I believe it has been disclosed and was

discussed yesterday, in, the government's proceedings that, we are paying, higher salaries to

the workforce that we inherited when we took the contract over on March 1st, 2015, as well as

to those individuals, that we hired, since we took over the program.

In the process of bidding this work and, negotiating this work, we felt it was necessary to pay

higher salaries to be competitive and to be able to attract and retain the workforce. So, we very

much negotiated that ability in the contract. The nature of this contract is to a lot of extent cost

plus, so that was factored into the cost equation. And provided we don't exceed the cap,

Richard, it's simply a cost reimbursable item, and I believe that's factored into our forecast.

Mr. Rick Nadeau: And I'll handle the second question. You're correct - when we do look at the

consensus estimates by quarter, Q2 is 56 cents. If you add the 8 cents, it is 64, as you noted.

From there, we look at the remainder of the year, and we think your consensus numbers are

reasonable.

Now, when we look at the consensus estimates for Q2 revenue, we see it at around 594 million.

I think this is a little light even after adding the 8.6 million of pending change. Remember, it's not

just 8.6 million of operating income. It'd be 8.6 million of revenue you would add to that. But, I

still think that's a little light. However, I do think Q4 consensus estimate of 644 might be a little

bit heavy.

MAXIMUS Fiscal 2016 First Quarter Conference Call February 4, 2016 Confirmation #13629051 Page 37

Ms. Lisa Miles: I hope that answers your question on the progression through the year. And, I think that finishes the call today, and we don't have any additional questions in the queue, so I'll hand it back to the operator.

Operator: Thank you. This does conclude today's teleconference. You may disconnect your lines at this time and thank you for your participation.

Fiscal 2016 First Quarter Earnings



Richard J. Nadeau Chief Financial Officer February 4, 2016



Forward-looking Statements & Non-GAAP Information

These slides should be read in conjunction with the Company's most recent quarterly earnings press release, along with listening to or reading a transcript of the comments of Company management from the Company's most recent quarterly earnings conference call.

This document may contain non-GAAP financial information. Management uses this information in its internal analysis of results and believes that this information may be informative to investors in gauging the quality of our financial performance, identifying trends in our results, and providing meaningful period-to-period comparisons. These measures should be used in conjunction with, rather than instead of, their comparable GAAP measures. For a reconciliation of non-GAAP measures to the comparable GAAP measures presented in this document, see the Company's most recent quarterly earnings press release.

Throughout this presentation, numbers may not add due to rounding.

A number of statements being made today will be forward-looking in nature. Such statements are only predictions and actual events or results may differ materially as a result of risks we face, including those discussed in our SEC filings. We encourage you to review the summary of these risks in Exhibit 99.1 to our most recent Form 10-K filed with the SEC. The Company does not assume any obligation to revise or update these forward-looking statements to reflect subsequent events or circumstances.

Pending Change Order at December 31, 2015

- MAXIMUS had a pending change order at December 31, 2015 related to a state health contract where we were already performing the additional scope of work
- · Costs were incurred and recorded in Q1; revenue will be recorded once the change order is signed
- As a result, approximately \$8.6M of revenue and \$0.08 of earnings per share shifted out of Q1; expect it will be signed in Q2, at which time we will record the revenue and related earnings
- The delay in signing the pending change order is due to state's required process, which provides up to 90 days
 of review by comptroller's office
 - Amendment is presently awaiting this final approval
 - Very common in government contracting
- This is just a shift of revenue and earnings from one quarter to the next; does not impact our full-year results and guidance

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3

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Total Company Results – First Quarter of FY 2016

(\$ in millions, except per share data)	Q	1 FY16		Q	1 FY15	% Change
Revenue			-			
Health Segment	\$	291.9		\$	243.6	20%
U.S. Federal Segment		145.3			107.7	35%
Human Segment		119.5	3/2		115.7	3%
Total	\$	556.7		\$	467.0	19%
Operating Income						
Health Segment	\$	26.8		\$	37.8	(29%)
U.S. Federal Segment		10.7			13.3	(20%)
Human Segment		9.1			16.2	(44%)
Segment Income	\$	46.6		\$	67.3	(31%)
Acquisition		-			(0.6)	
Intangibles Amortization		(3.1)			(1.5)	
Other		(0.7)	2.00		-	
Total	\$	42.8		\$	65.2	(34%)
Operating Margin %		7.7%			14.0%	
Net Income attributable						
to MAXIMUS	\$	26.6		\$	41.9	(36%)
Diluted EPS	\$	0.40		\$	0.63	(37%)

Revenue

- · Q1 revenue grew 19%:
 - 8% organic growth, driven by Health Segment
 - 14% acquired growth
 - 3% decline (approximately \$15M) due to unfavorable foreign currency translation compared to Q1 FY15

Operating Income

- Operating margin and earnings were expected to be lower on a sequential and year-over-year basis due to several programs in varying stages of start-up across all three segments
- Pending change order impacted Company margin by approximately 140 basis points
- As a result, operating margin for Q1 was 7.7%; if change order had been recorded in Q1, operating margin would have been 9.1%
- Still expect to exit the year with full-year operating margin for the total Company in target range of 10% to 15% due to expected benefit of several start-up projects progressing to normalized operations

Health Services Segment

(\$ in millions)	Q.	1 FY16	Q	1 FY15	% Change
Revenue				757	
Health Services	\$	291.9	\$	243.6	20%
Operating Income					
Health Services	\$	26.8	\$	37.8	(29%)
Operating Margin %	Г	9.2%		15.5%	

Revenue

- · Increase driven principally by new work, and to a lesser extent, expansion of existing contracts
- · On a constant currency basis, growth would have been 22%
- · All growth was organic

Operating Income & Margin

- · Operating margin for Q1 FY16 was lower compared to the prior year
- Pending change order unfavorably impacted operating margin by 260 basis points in Q1; on a normalized basis, if change order had been signed during Q1, segment operating margin would have been 11.8%
- As expected, operating margin was tempered by new contracts in the start-up phase, including Health Assessment Advisory Service (HAAS) and Fit for Work program in the United Kingdom
- · Prior-year period also benefitted from highly accretive change orders that bolstered operating margin

U.K. Health Assessment Advisory Service Contract

- · Made steady operational progress on HAAS contract in Q1
- Too early to make any adjustments to forecast since we expect that it will take some time for improving trends to
 materialize in the financial model
- At this time, still running below our volume targets but making progress each month; continue to expect to have productivity
 at the appropriate levels by late summer
- Remain firmly committed to the program

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U.S. Federal Services Segment

(\$ in millions)	Q	1 FY16	Q	1 FY15	% Change
Revenue					
U.S. Federal Services	\$	145.3	\$	107.7	35%
Operating Income					
U.S. Federal Services	\$	10.7	\$	13.3	(20%)
Operating Margin %		7.4%		12.4%	

Revenue

· Acquired growth from Acentia was offset by expected organic declines

Operating Income & Margin

- · Q1 operating margin was 7.4%
- Both revenue and profit unfavorably impacted by anticipated decreases in the legacy MAXIMUS Federal business:
 - Expected closure of a customer contact center in Boise, Idaho that was supporting the Federal Marketplace
 - Lower appeals and assessment volumes due, in part, to previously disclosed contracts lost through competitive rebid
- · Integration of Acentia substantially complete and performing according to plan

Human Services Segment

(\$ in millions)	Q	1 FY16	Q	1 FY15	% Change
Revenue		77 50%			
Human Services	\$	119.5	\$	115.7	3%
Operating Income					
Human Services	\$	9.1	\$	16.2	(44%)
Operating Margin %		7.6%		14.0%	

Revenue

 Segment revenue growth benefitted from acquisition of Remploy, which was offset by approximately \$9.4M from foreign currency translation

Operating Income & Margin

- · As expected, operating margin in Q1 was 7.6%; lower compared to prior year:
 - Driven by decrease in contributions from our international welfare-to-work operations, most notably ongoing start-up of new jobactive contract in Australia
 - Still expect new jobactive contract will return to more normalized levels of profitability and within our target operating margin range of 10% to 15% in second half of FY16
- Prior-year period also included benefit of approximately \$2.4M of incremental revenue and income from a
 previously disclosed contract extension in Saudi Arabia



Cash Flows & Balance Sheet

- Days Sales Outstanding were 75 days at December 31; while in-line with our targeted range of 65 to 80 days, sequential increase due, in part, to timing of payments, as well as delayed payments in two states where budgets are not yet finalized
- · Increase in billed and unbilled receivables unfavorably impacted cash flows in Q1
- Subsequent to quarter close, made progress on collections; DSOs in Q2 more likely to run toward lower end of our targeted range of 65 to 80 days, with corresponding benefit to cash flows from operations
- Balance sheet remains healthy; at December 31, 2015 cash and cash equivalents totaled \$51.0M, most of which was outside the United States

\$ in millions	Q1 FY16
Cash provided by operating activities	\$1.4
Cash paid for property, equipment and capitalized software	(\$10.7)
Free cash flow	(\$9.3)

Reconciliation to free cash flow can be found in financial tables in the Q1 FY16 earnings press release.



Share Repurchases & Other Uses of Cash

Share Repurchases

Period	Approximate Number of Shares	Purchase Amount	Weighted Average Price
Q1 FY16	543,000	\$29.1M	\$53.65

· Approximately \$139.4M remaining for repurchases under Board-authorized program

Uses of Cash

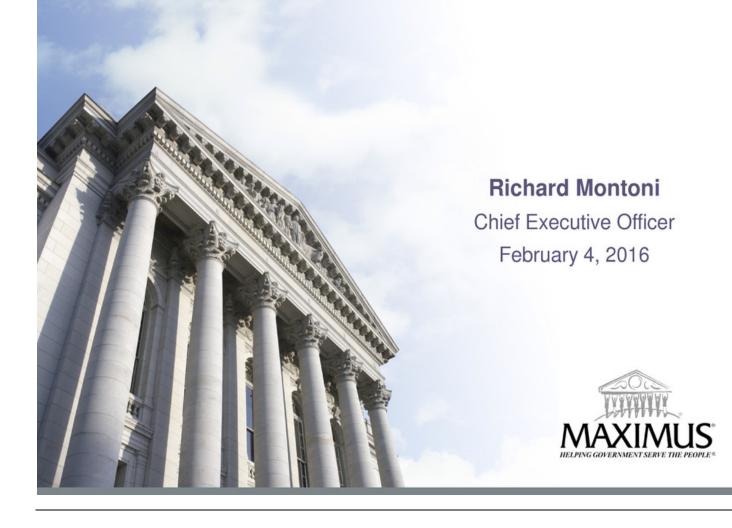
- Balance sheet remains healthy, and with our available line of credit, offers us a considerable amount of flexibility for capital deployment
- Invested in infrastructure and continue to pursue selected strategic acquisitions in an effort to increase scalability and enhance our position for new market opportunities
- · Expect to continue with our quarterly cash dividend and opportunistic share buyback program
- Above all, remain committed to sensible and practical uses of cash for creating further long-term shareholder value

Reiterating FY16 Guidance

Fiscal 2016 Guidance				
Revenue	\$2.4B - \$2.5B			
Diluted EPS	\$2.40 - \$2.70			
Cash provided from operating activities	\$200M - \$230M			
Free cash flow	\$130M - \$160M			

- Still expect that earnings will be back-end loaded, primarily due to <u>anticipated improvements in our various contracts</u> that are in start-up phase and will mature throughout the year
- Still anticipate that total Company operating margins will be in 10% to 15% range for full fiscal year
- Have received a number of questions related to impact from currency exchange rates:
 - Foreign currency exchange rates continue to have an unfavorable impact
 - British pound continued to significantly weaken throughout month of January
 - Looking at guidance we laid out in November, currency exchange rates at January 31 would indicate a tempering of revenue of approx. \$28M
 - Wide revenue range within our FY16 guidance should provide sufficient room for it to be absorbed

Fiscal 2016 First Quarter Earnings



Introduction



- Pending change order that we now expect to be recognized in Q2
- If change order had been finalized in Q1, would have been in-line with our expectations
- As expected, several large start-ups are also tempering earnings at this time – as they mature, fully anticipate that they will be meaningful contributors to our continued growth and profitability in FY16 and beyond
- It's appropriate to focus on our full-year guidance range because these types of quarterly fluctuations are common in our industry and we remain on track to achieve our estimates for FY16

U.K. Assessment Contract (HAAS) Project Update

- Getting contract on right path to success remains a top priority for management team and we have made meaningful progress
- U.K. National Audit Office (NAO) report and Public Accounts Committee meeting
 - On January 8, NAO published findings from an August 2015 audit of all assessment contracts across the country, including our U.K. assessment contract
 - Audit only covered effectively five months of operations
 - When we took over contract, we acknowledged that it would take 12 to 18 months before we could improve many aspects of operations
 - NAO report echoed what we said on our November call as it relates to certain performance metrics, including volumes and quality
- · HAAS Contract Background on Performance Metrics
 - U.K. assessment contract is predominantly cost-reimbursable with significant performance incentives, the largest tied to volumes
 - Our ability to hit volume targets is tied directly to:
 - 1. Number of health care professionals (HCPs) we recruit
 - 2. Number that complete training and graduate
 - 3. Productivity of these new recruits



Meaningful Progress Since NAO Report & November Call

1. Recruitment

- Launched initiatives to drive recruitment numbers
- In Autumn, hired approximately 100 new HCPs each month
- Currently have the required staff in pipeline to meet production requirements
- Now focused on simply managing attrition and filling in the skill gaps in key locations

Recruitment efforts are at appropriate run rates

2. Training & Graduation Rates

- Performing functional assessments is a new skill for many HCPs – especially if they were previously working in a clinical setting or providing direct patient care
- Rigorous training and competency tests are challenging
- Amended aspects of our training to increase success
- Smaller training classes give new recruits more access to experienced staff – yielded solid improvements in retention rates

Recent monthly data shows that graduation rates are north of 80%

3. Productivity

- Learning curve for HCPs may take
 6-8 months to achieve full productivity
- As new HCPs ramp, seasoned HCPs previously serving as mentors will return to fully productive status
- Delivered <u>highest number of</u> assessments to-date in January
- Also made further headway on more than 550,000 cases of backlog
- Have now reduced backlog to 110,000 cases

Ongoing steady progress with new incoming assessments and backlog

The trends are indicative of the ongoing, steady progress to increase capacity and boost the number of completed assessments. We remain cautiously confident that we will have the pieces in place to get productivity where it needs to be by the end of summer 2016.

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NAO Report Findings On Quality & Cost

Quality

- Delivering high quality assessment reports is essential; DWP uses them to determine benefit levels
- NAO report indicated that we were not achieving one of the quality metrics at time of audit in August 2015
- Were meeting or exceeding 10 out of 11 service level metrics for quality in the month of December
- Implemented several measures to continue to strengthen the quality of our assessment reports

Cost

- NAO report also compared cost per assessment under MAXIMUS versus previous provider
- · Comparison is misleading; contracts are fundamentally different
- Our contract requires a much greater proportion of face-to-face assessments, which cost more to perform
- Made meaningful progress on all fronts, but it is premature to make any modifications to our estimates for this fiscal year



Remain on track to meet our volume targets that underpin our FY16 guidance

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15

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Affordable Care Act (ACA) & Open Enrollment Period



- Closed out third Open Enrollment period (OE3) on January 31
- OE3 did not include a special enrollment extension and therefore had a shorter duration than prior periods
- Despite compressed timeframe, call volumes across our contact centers were consistent with our expectations; confirms our view that ACA-related revenue has largely stabilized into a relatively steady-state
- · Continued to support clients with other ACA-related activities:
 - Completing redeterminations
 - Answering tax-related questions
 - Managing certain aspects of consumer engagement through new digital offerings that assist Medicaid-eligible consumers with eligibility and enrollment
- Solid market activity in adjacent markets including supporting Medicaid programs with enrollment and credentialing of providers
- Looking ahead, continue to expect normal course fluctuations year-in and year-out as states prioritize the wide-ranging set of initiatives for their public health insurance programs

Successful Texas Contract Renewal

- Signed Eligibility Support Services renewal contract with Texas Health and Human Services Commission on December 18, 2015
- · Five-year base contract valued at \$522M
 - Two years longer than our previous contract
 - Also has two additional option years
- Will continue to provide support services for many of the state's programs, including:
 - Medicaid
 - Children's Health Insurance Program
 - Supplemental Nutrition Assistance Program
 - Temporary Assistance for Needy Families
- Increased contract length is confirmation of our continued strong performance; pleased to close out our FY15 rebids with this key win
- FY16 will be a much lighter rebid year: 10 contracts with a combined total contract value of approximately \$170M up for rebid



New Awards, Pipeline & Rebids

New Awards	December 31, 2015
YTD Signed Awards	\$665M
New Contracts Pending	\$285M

Sales Opportunities	December 31, 2015
Total Pipeline	\$2.8B

- · Strong awards in Q1
- Sales pipeline lower sequentially due to work shifting into awarded category, most notably Texas Eligibility Support Services contract
- Reported pipeline only reflects short-term opportunities where we believe the request for proposals will be released within the next six months
- As part of our long-term growth strategy, monitor a much broader pipeline that lays out opportunities over the next three to five years
- Both reported short-term pipeline and longerterm outlook hold a broad mix of rebids and new work, representing opportunities in multiple geographies and all segments, including those that complement our recent acquisitions

Conclusion

- Making continual, steady progress with the U.K. assessment contract
- Very positive working relationship with our client (DWP); remain confident that we will have the right pieces in place to achieve end-of-summer goals to meet our volume targets that underpin our FY16 guidance
- Once fully ramped, the assessment contract and other major start-ups will deliver solid, long-term shareholder value
- In addition, the trends we experienced during OE3 of ACA in the U.S. confirms that this business has largely stabilized
- Continue to be focused on progressing the several start-ups we have in progress to advance them to a normalized level and contribute to our expected growth in the rest of FY16 and beyond
- An important component of our long-term growth strategy is to look for opportunities where governments are transforming programs
- Oftentimes, these types of contracts have front-end losses; over time they mature into programs that deliver recurring revenue streams, offer solid earnings contributions and create long-term shareholder value
- All-in-all, we remain on track to achieve our guidance for the full fiscal year

